Growing London’s Public Transport

Simon Lusby, Transport for London
Transport for London

*as at 2015/16

- 27 million London Tram journeys
- 10 million London River Service journeys
- 184 million London Overground journeys
- 1.3 billion London Underground journeys
- 2.3 billion London Bus journeys
- 117 million Docklands Light Rail (DLR) journeys

Public Transport Mode Split

- 18% London Overground
- 27.6% Docklands Light Rail (DLR)
- 54.4% Underground
Every Journey Matters!
Bus Performance

lower ‘Excess Wait Time’ = better reliability

growth in ‘Bus Journeys’ for over a decade

Annual Passenger Journeys
growth in ‘Bus Journeys’ for over a decade

Tendering Commences (Gross Cost Contracts)
Net Cost Contracts
Congestion Charge
Quality Incentive Contracts

Significant Bus Investment
New Routemaster Launched
Free School Travel

lower ‘Excess Wait Time’ = better reliability
Growth in Rail

- London Overground: +356%
- DLR: +205%
- London Trams: +15%

Daily Passengers

Annual Passengers

- 2008/9: 128M
- 2009/10: 130M
- 2010/11: 163M
- 2011/12: 217M
- 2012/13: 255M
- 2013/14: 269M
- 2014/15: 281M
- 2015/16: 299M

TFL Rail
Ticketing

2003
Oyster implemented for monthly and annual tickets

2004
‘Pay As You Go’ introduced

2007
Oyster ‘Pay as you Go’ extended to London Overground

2012
Contactless cards on London Buses

2014
Contactless cards on London Rail Services

2014
London’s buses become cashless

2016
Oyster ‘Pay as you Go’ extended to London River Services

2016
Contactless cards on Black Cabs

2014 & 2016
Population Growth

- 8.6 million Londoners
- 18.7 million tourists per year (2016)
- 10 million Londoners
- 21.8 million tourists per year (2030)

That equates to 2 buses of extra Londoners every single day.
Walking and wayfinding

1/2 of walk journeys are part of a PT trip

1/3 of car trips can be walked in 25 minutes

2/3 of car trips can be cycled in <20 minutes

At street level, bus shelters, bus stops, interchanges

...and at London underground stations
Introducing the Elizabeth Line

- Length of the Elizabeth Line: 100Km
- Time to complete the largest construction project in Europe: 10 years
- Estimated annual patronage: 200,000,000
- Number of stations: 40
- Length of new tunnels built: 42Km