Market Solutions vs Government Capacity

Yolisa Kani: Public Policy Head - Uber South Africa
THE SOUTH AFRICAN HISTORY - The good, the bad and the ugly.
THEN, NOW AND THE FUTURE…

THEN
- Limited choices
- Limited Access
- Inflexibility

NOW
- Growth of Formal and Informal Transport
- Private Car dominance
- Emergence of Rapid Transit System
- Introduction of e-hailing Systems

THE FUTURE
- Less Car ownership
- Autonomous Vehicles
- Electric Vehicles
- Flying Taxis
MARKET SOLUTIONS VS GOVERNMENT CAPACITY

GOVERNMENT
• Lack of capacity to fulfill its role
• Competing priorities
• Slow to respond to emerging trends
• Outdated policies

THE MARKET
• Agile and demand driven

THE CONSUMER
• Always caught in the middle!
WHAT IS THE SOLUTION

- Regulation is non-negotiable.
- However, policy must enable business and not constrain it.
- Policies need to be forward looking and not reactive.
- Both government and business need to consider the consumer.
- Business needs to be open to working with government for the greater good of citizens.